

NOTICE



January 28, 2013

TEMPORARY CLOUDY APPEARANCE OF DRINKING WATER IN CITY OF MILPITAS

Air Bubbles from Treatment of Local Reservoir Water May Cause Temporary Cloudiness, Water Continues to Meet or Exceed All Water Quality Standards

Starting January 29, 2013, drinking water for San Francisco Public Utilities Commission (SFPUC) customers in Milpitas may appear cloudy or milky-white in color when drawn from the tap. This temporary cloudy water is caused by changes in the water system distribution resulting in additional air bubbles in the water. The water change will only be aesthetic, with water continuing to meet all state and federal regulatory requirements.

The operational changes in the water system are due to routine system maintenance. Instead of receiving water from Hetch Hetchy Reservoir, SFPUC customers will be receiving water exclusively from local reservoirs. The increased rate of treatment of the local reservoir water at the SFPUC's Sunol Valley Water Treatment Plant in the East Bay causes air to be mixed into the water, which in turn makes the water appear cloudy or milky. If the water is allowed to stand for a few minutes, the cloudiness will dissipate as the air bubbles rise to the surface and break apart.

The cloudy appearance will dissipate as water from Hetch Hetchy Reservoir reaches the Bay Area after the completion of work. It is expected that any cloudy water will dissipate by the week of February 15, 2013.